

# Managing Successful Programmes (MSP®) Foundation Online

Managing Successful Programmes (MSP®) is a methodology that comprises a set of principles and processes for use when managing a programme. A programme is made up of a specific set of projects identified by an organisation that together will deliver some defined objective or set of objectives, for the organisation. The objectives or goals of the programme are typically at a strategic level so that the organisation can achieve benefits and improvements in its business operation.

Managing Successful Programmes represents proven Best Practice programme management and is a framework for successfully delivering large scale transformational change through a dossier of related projects and related activities to make the change 'stick'.

While not being prescriptive, it is very flexible and designed to be adapted to meet the needs of local circumstances. It provides an adaptable route to facilitating change and reaches its ultimate objectives by bringing together the key elements of governance themes, together with transformational flow processes, all underpinned by common sense principles to enable success.

## BENEFITS

- ✓ Upon completion of the course, you will be a more effective member of a programme team, understanding how your role fits into the wider picture, and how you can help contribute more effectively to the realisation of strategically aligned benefits.
- ✓ By helping to correctly manage a programme your organisation can reduce the level of risk involved and protect your investment in change. The MSP guidance provides you with the framework to effectively manage transformational change, ensuring it's governance themes and processes are applied appropriately to suit your organisation's circumstances.
- ✓ The MSP Foundation digital course is fully accredited and prepares you for the Managing Successful Programmes (MSP) Foundation examination.

## LEARNING OUTCOMES

On completion of this course candidates need to show that they understand the key principles and terminology within the MSP guidance. Specifically, successful candidates should be able to:

- ✓ Distinguish between projects and programmes
- ✓ Identify the MSP defined types of programme and their characteristics
- ✓ Explain the benefits of applying the MSP guidance to the management of a programme of transformational change
- ✓ Explain the purpose and areas of focus of the defined roles
- ✓ Explain the purpose of the seven MSP principles, the nine governance themes and the six transformational flow processes
- ✓ Explain the purpose of MSP programme information

## DURATION/PDUs

- ✓ Approximately 10 hours
- ✓ 18 PDUs

## EXAMINATION FORMAT

- ✓ 70 questions
- ✓ Multiple choice
- ✓ 50% required to pass
- ✓ 60 minutes duration
- ✓ Closed book

## TARGET AUDIENCE

- ✓ Newly appointed Programme Managers who may have a background in managing projects but have not previously operated in a transformational change environment
- ✓ Senior Managers who will 'sponsor' the change, or perhaps be held accountable for its success
- ✓ Operational Managers charged with embedding the change in their area
- ✓ Operational staff undertaking a role in the programme or related projects
- ✓ Programme office staff (PMO) wishing to build upon their project management knowledge
- ✓ Experienced Project Managers
- ✓ Those seeking a professional qualification in programme management.

## WHAT'S INCLUDED

- ✓ 12 months online access to our accredited MSP Foundation course
- ✓ Full tutor support, plus many additional materials to help put MSP into practice
- ✓ MSP Foundation mock exam revision tool
- ✓ MSP Process Map

## GET CERTIFIED!

- ✓ Purchase the MSP Foundation Exam and get accredited. Valid for 12 months from purchase date, the exam can be taken online. The examination is purchased separately from the course.

## OPTIONAL RESOURCES

- ✓ Official 'Managing Successful Programmes' manual

# MSP Foundation Online



## Learning Synopsis

### Course Introduction

- ✓ Course Objectives
- ✓ What is MSP?
- ✓ The MSP examination requirements

### Introduction to Programme Management

- ✓ Changing vs Running the business
- ✓ Difference between programme and projects
- ✓ The programme environment
- ✓ Drivers for change
- ✓ Type of programme
- ✓ When to use a programme approach

### Processes & Programme Information

- ✓ Sequence of processes in the programme lifecycle (transformational flow)
- ✓ Key inputs and outputs of each process
- ✓ Purpose of each process
- ✓ Key activities associated with each process

### Programme Organization

- ✓ Differences between leadership and management
- ✓ Typical programme organization structures
- ✓ Key responsibilities and attributes of the key programme roles
- ✓ Functions of a programme office

### Leadership & Stakeholder Engagement

- ✓ Stakeholder management vs Engagement
- ✓ Stakeholder analysis – Interests and influence
- ✓ Stakeholder engagement strategy
- ✓ Programme communication plan

### Planning & Control

- ✓ Development of a programme plan and projects dossier
- ✓ Tranches vs Work streams
- ✓ Dependence types and priorities
- ✓ Controlling projects and transition
- ✓ Resource management
- ✓ Monitoring and control strategy

### The Business Case

- ✓ Programme mandate and the outline business case
- ✓ Business case in the transformational flow
- ✓ Elements of the business case
- ✓ Areas of focus of the key MSP roles

### Benefits Management

- ✓ Importance to programme management
- ✓ The benefits management cycle
- ✓ Benefits identification and categorization
- ✓ Benefit mapping and profiling
- ✓ Benefits management strategy and realization plan
- ✓ Areas of focus

### Vision

- ✓ Vision statement development
- ✓ Characteristics of a good vision statement
- ✓ Areas of focus

### Risk & Issue Management

- ✓ Purpose of risk management strategy and issue management strategy
- ✓ Risk management cycle
- ✓ Programme and project level risk escalation
- ✓ Issue management cycle
- ✓ Configuration management
- ✓ Change control
- ✓ Areas of focus

### Quality & Assurance Management

- ✓ Quality versus assurance
- ✓ Scope of programme quality
- ✓ Integrated assurance principles
- ✓ Assurance management techniques

### Mock Exam Simulator

- ✓ Randomized MSP Foundation level exam questions

## Accredited Certification Courses from Orion Learning:

